



Obtain a certificate with the Kiwa Watermark in 7 steps

7 Steps to obtain a certificate with the Kiwa Watermark:

1. Go to <https://www.kiwa.com/en/service/kiwa-watermark-certification-and-testing> for an Application Form to fill out. Or go to kiwa.com and type the number of the Evaluation Guideline or your keywords in the search box at the top of the page. Select the relevant page and use the 'Application Form' under 'Additional Information';
2. E-mail the completed form to the address in the form. If required, Kiwa will request for additional information to craft the most accurate quotation;
3. You will receive a quotation, which is at the same time a concept-agreement, drawn up according to the requirements of the guideline;
4. After mutual signing of the quotation, the agreement is conclusive and the initial audit can start;
5. After positive results of the initial audit, the certificate will be issued;
6. The certificate is valid indefinitely;
7. A part of the agreement are periodic audits.

Important aspects of the initial audit (steps 4 and 5) include:

- a) Testing with regard to the product and/or performance requirements. Testing, often carried out in our own laboratories, demonstrates that the product meets the certification requirements for functional and hygienic aspects, such as durability, dimensions, composition of materials, etc.;
- b) Assessment of the production process, quality system and internal quality control (IQC) scheme. To ascertain that the producer is continually able to manufacture products that meet the certification requirements.

Periodic audits

The periodic audits (step 7) aim at the maintenance of the management system, in order to maintain confidence that the producer is still able to manufacture products that meet the certification requirements. The periodic audits include functional and hygienic tests of the certified products. The audit frequency varies from product group to product group: in general, 2 to 4 times per year.

Certification process conditions

Conditions for the certification process are stated in the Kiwa Regulations for Product Certification and the General Terms and Conditions of Kiwa for the performance of orders.

Kiwa, your partner in progress

Do you have any questions at this point, reach out to our experts at Appliances & Installations, Kiwa The Netherlands via telephone +31 (0)88 998 45 55 or our contact form at [kiwa.com/nl](https://www.kiwa.com/nl).

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