

## The mechanics of the certificate

- **Only the person** ( in the approved company) who has a valid digital SERMI certificate may perform safety-related repairs.
- The certificate is personal and may not be lent



## Customer ID verification

The mechanic, who has brought in a vehicle must register and verify the identity of the customer. Use the driver's license and the vehicle's registration certificate.

Note the following data in the case of a company car or rental car:

- Name and surname of the customer
- Identity card/passport number
- Name of the car rental company or fleet management
- Contact name of the respective company
- Address of the respective company
- Telephone numbers of the respective company
- Drivers company identification



## Vehicle verification

The mechanics ensure that the vehicle identification number (VIN) of the vehicle is the same as the VIN on the registration documents.



## Authority verification

1. The mechanic's authority to carry out work on the vehicle is established by a valid login from SEMI. If the authorization is not secure or does not exist, the car shall not be repaired.
2. The customer's authority to allow the repair shall be checked. This with the help of an authenticated letter of empowerment letter / approved order from the registered owner or something equivalent If there are reasonable grounds for suspicion, the mechanics shall not proceed.

**Stop the process if there are reasonable grounds for suspecting deviations. If possible and appropriate, the situation should be reported to the relevant authorities.**



